



ALLERGY RESEARCH GROUP LLC AUTHORIZED RETAILER POLICY
Effective Date: September 1, 2020

This Allergy Research Group LLC Authorized Retailer Policy (“Authorized Retailer Policy”) is issued by Allergy Research Group LLC (“ARG”) and applies to Authorized Retailers of Allergy Research Group®, NutriCology®, and Optimox® products (“Product(s)”) in the United States of America. By purchasing Products from ARG for retail sale, you (“Retailer”) agree to adhere to the following terms. This Authorized Retailer Policy supplements any then-current retailer agreement between you and ARG. Until such status is otherwise revoked by ARG, in ARG’s sole and absolute discretion, Retailer shall be considered an “Authorized Retailer” hereunder. ARG may review Retailer’s activities for compliance with this Authorized Retailer Policy, and Retailer agrees to cooperate with any such investigation, including, but not limited to, permitting inspection of Retailer’s facilities and records related to the sale of the Products.

1. **Authorized Customers.** Retailer is authorized to sell Products to End Users. An “End User” is a purchaser of the Products who is the ultimate consumer of the Products and who does not intend to resell the Products to any third party. Retailer shall not sell or transfer Products to any person or entity Retailer knows or has reason to know intends to resell the Products. Retailer shall not sell or transfer a quantity of the Products to any individual greater than that typically purchased for personal use. Retailer shall not sell, ship, invoice, or promote the Products outside the United States of America without ARG’s prior written consent.

2. **Online Sales.** Retailer is authorized to offer for sale and sell Products through Permissible Public Websites in accordance with the terms herein. A “Permissible Public Website” is a website or mobile application that is (i) operated by Retailer in Retailer’s legal name or registered fictitious name, and (ii) is operated in compliance with the terms and conditions set forth in the Online Sales Guidelines, attached hereto as Exhibit A, as ARG may amend from time to time.

Retailer shall not offer for sale or sell Products on or through any website, online marketplace (including, but not limited to, Amazon, eBay, Walmart Marketplace, or Target+), mobile application, or other online forum other than a Permissible Public Website without the prior written consent of ARG. ARG reserves the right to terminate, at any time and in its sole discretion, its approval for Retailer to market and sell Products on the Permissible Public Websites, and Retailer must cease all such marketing and sales on the Permissible Public Websites immediately upon notice of such termination. The terms of this Authorized Retailer Policy supersede any prior agreement between ARG and Retailer regarding the sale of the Products online.

3. **Sales Practices.** Retailer shall conduct its business in a reasonable and ethical manner at all times and shall not engage in any deceptive, misleading, or unethical practices or advertising at any time. Retailer shall not make any warranties or representations concerning the Products except as expressly authorized by ARG. Retailer shall comply with all applicable laws, rules, regulations, and policies (a) applicable to Retailer’s business or (b) related to the marketing and sale of the Products. Retailer shall represent the Products in a professional manner and refrain from any conduct that is or could be detrimental to the reputation of ARG or the Products.

4. **Product Care, Customer Service, and Other Quality Controls.**

(a) Retailer shall comply with the Product Care, Customer Service, and Other Product Quality Guidelines attached hereto as Exhibit B, as may be amended by ARG from time to time.

5. **Intellectual Property.** Retailer acknowledges and agrees that ARG owns all proprietary rights in and to the Allergy Research Group®, NutriCology®, and Optimox® brands, names, logos, trademarks, service marks, trade dress, copyrights, and other intellectual property related to the Products (the “ARG IP”). Retailer is granted a limited, non-exclusive, non-transferable, revocable license to use the ARG IP solely for purposes of marketing and selling the Products as set forth herein. This license will cease upon termination of Retailer’s status as an Authorized Retailer. All goodwill arising from Retailer’s use of the ARG IP shall inure solely to the benefit of ARG. Retailer’s use of the ARG IP shall be in accordance with any guidelines that may be provided by ARG from time to time and must be commercially reasonable as to the size, placement, and other manners of use. ARG

reserves the right to review and approve, in its sole discretion, Retailer's use or intended use of the ARG IP at any time, without limitation. Retailer shall not create, register, or use any domain name or any mobile application that contains any ARG product name or trademark, nor a misspelling or confusingly similar variation of any ARG product name or trademark.

6. **Termination.** If Retailer violates this Authorized Retailer Policy, ARG reserves the right to terminate Retailer's status as an Authorized Retailer with written or electronic notice. Upon termination of a Retailer's status as an Authorized Retailer, Retailer shall immediately cease (i) selling the Products; (ii) acting in any manner that may reasonably give the impression that Retailer is an Authorized Retailer of ARG Products or has any affiliation whatsoever with ARG; and (iii) using all ARG IP.

7. **Modification.** ARG reserves the right to update, amend, or modify this Authorized Retailer Policy at any time. Unless otherwise provided, such amendments will take effect immediately, and Retailer's continued use, advertising, offering for sale, or sale of the Products, use of the ARG IP, or use of any other information or materials provided by ARG to Retailer will be deemed Retailer's acceptance of the amendments.

8. **Confidentiality.** This Authorized Retailer Policy, and its attachments, if any, constitute confidential, proprietary information of ARG and shall not be used for any purpose other than the authorized advertising and sale of the Products nor disclosed to any third party without the prior written consent of ARG.

EXHIBIT A
ONLINE SALES GUIDELINES

Retailer's approval to sell the Products on Permissible Public Websites is conditioned on adherence to the following terms and conditions:

1. The Permissible Public Websites must not give the appearance that they are operated by ARG or any third party.
2. Anonymous sales are prohibited. Retailer's full legal name or registered fictitious name, mailing address, email address, and telephone contact must be stated conspicuously on the Permissible Public Websites and must be included with any shipment of Products from the Permissible Public Websites or in an order confirmation email delivered at the time of purchase.
3. At ARG's request, Retailer will reasonably cooperate in demonstrating and/or providing access to, and copies of, all web pages that comprise the Permissible Public Websites.
4. The Permissible Public Websites shall have a mechanism for receiving customer feedback and Retailer shall use reasonable efforts to address all customer feedback and inquiries received in a timely manner. Retailer agrees to provide copies of any information related to customer feedback (including any responses to customers) to ARG for review upon request. Retailer agrees to cooperate with ARG in the investigation of any negative online review associated with Retailer's sale of the Products and to use reasonable efforts to resolve any such reviews. Retailer shall maintain all records related to customer feedback for a period of one year following the creation or submission of such a record, to the extent legally permitted. Nothing in this paragraph shall be construed to require Retailer to disclose identifying information about its customers to ARG.
5. The Permissible Public Websites shall be in compliance with all applicable privacy, accessibility, and data security laws, regulations, and industry standards.
6. Retailer shall be responsible for all fulfillment to its customers who order Products through Permissible Public Websites, any applicable taxes associated with such purchases of Products, and any returns of Products.
7. Unless separately authorized by ARG in writing, Retailer shall not use any third-party fulfillment service to store inventory or fulfill orders for the Products. Under no circumstances shall Retailer fulfill orders in any way that results in the shipped Product coming from stock other than Retailer's.
8. In marketing the Products on the Permissible Public Websites, Retailer shall only use images of Products either supplied by or authorized by ARG and shall keep all Product images and descriptions up to date. Retailer shall not advertise Products not carried in inventory.

EXHIBIT B

PRODUCT CARE, CUSTOMER SERVICE, AND OTHER PRODUCT QUALITY GUIDELINES

1. Comply with all instructions provided by ARG regarding the storage, handling, shipping, disposal, or other aspect of the Products, including instructions provided on Product labels. Products shall be stored in a sanitary environment away from direct sunlight. Unless as otherwise specific herein or as otherwise instructed by ARG, Products shall be stored at room temperature in a cool dry place and tightly capped. Products must be handled in accordance with good industrial hygiene and safety practices.
2. To ensure Product quality and potency and to maximize Product shelf life, the following Products shall be stored and transported at 2 °C to 8 °C / 35.6°F to 46.4°F unless otherwise agreed to by you and ARG:

Product No.	Product Name	Current Label Storage Requirement NCI / ARG Labels
1910	Bifidobiotics	To maintain potency, store tightly closed and refrigerated. Short term heat exposure is acceptable.
2461	GI Flora	To maintain potency, store tightly closed and refrigerated. Short term heat exposure is acceptable.
2780	LactoBlend	To maintain potency, store tightly closed and refrigerated. Short term heat exposure is acceptable.

3. The following Products shall be stored in a refrigerator or freezer for longer term storage.

Product No.	Product Name	Current Label Storage Requirement NCI / ARG Labels
6770	Micro Liposomal C	May be kept in freezer for longer term storage.
7000	Full Spectrum Digest, 90 capsules	May be refrigerated for longer term storage.
7210	Full Spectrum Digest, 30 capsules	May be refrigerated for longer term storage.

4. To ensure Product quality and potency, the following heat-sensitive Products shall be shipped next day air to the End User all year around unless otherwise agreed to by you and the End User:

Product Name	Product Nos.
BifidoBiotics	71910
Full Spectrum Digest	77210, 77000
GI Flora	72461
Lactobacillus	72780

5. To ensure Product quality and potency, the following heat-sensitive Products shall be shipped next day air from May 1 until October 31 unless otherwise agreed to by you and the End User:

Product Name	Product Nos.
Astaxanthin 6 mg	77510
Coenzyme Q10 with Tocotrienols	73460, 753470
CoQ-Gamma E	75930
CoQH-CF Ubiquinol	766070
Culturelle® (Lactobacillus GG)	73390

Delta-Fraction Tocotrienols 50 mg	75270
Delta-Fraction Tocotrienols 125 mg	76180, 76670
DHA	72630
DIM Palmetto	74190
EPA/DHA Pro	77460
EPA/DHA Pro Lemon	77500
EPO	71260
GLA Borage Oil	71320, 77220
GlucFit™	74500
Liposomal Zen	76810
Lutein	74600
Micro Liposomal C	76770
Nattokinase 36 mg	74750, 75100
Nattokinase 100 mg	75370, 75380
Oregano Oil	73850
Palmetto Complex II	70730
Phosphatidyl Choline	72240
Super EPA	71250, 73870
Super Vitamin B Complex	70340
SynovoDerma	74740
Tocomin SupraBio® Tocotrienols 100 mg	76740, 76741
Tocomin SupraBio® Tocotrienols 200 mg	76750, 76751
Vitamin D3 Complete	76380, 77240
Vitamin D3 Complete 5000	77260

6. To ensure Product quality and potency, the following cold-sensitive Products shall be shipped second day air or faster from November 1 through April 30 in a Styrofoam cooler to prevent the Products from freezing, unless otherwise agreed to by you and the End User:

Product Name	Product Nos.
Solution of Magnesium Liquid 8 oz.	70320
Selenium Solution 8 oz.	70120
Selenium High Dose Drops	77380
Argentyn 23® 59 mL (2 fl.oz.) dropper	75410
Argentyn 23® 59 mL (2 fl. oz.) spray	75420
Argentyn 23® 59 mL (2 fl. oz.) vertical spray	75430
Argentyn 23® 118 mL (4 fl.oz.)	75440
Argentyn 23® 236 mL (8 fl.oz.)	75350
Argentyn 23® 480 mL (16 fl.oz.)	76300
Argentyn 23® First Aid Gel 59 mL (2 fl. oz.)	76210

7. Inventory of Products shall be managed on a “first-in, first-out” (FIFO) basis, with older inventory being sold before newer inventory of the same Product.

8. Sell Products in their original packaging. Relabeling, repackaging (including the separation of bundled Products or the bundling of Products), and other alterations to Products or their packaging are not permitted.
9. Do not remove, translate, or modify the contents of any label or literature on or accompanying the Products.
10. Do not tamper with, deface, or otherwise alter any serial number, batch or lot code, or other identifying information on Products or their packaging. Do not dilute Products.
11. Do not resell any Product that has been returned opened or repackaged.
12. Promptly upon receipt of the Products, inspect the Products and their packaging for damage, defect, broken seals, evidence of tampering, or other nonconformance (a "Defect"). If any Defect is identified, do not offer the Product for sale and promptly report the Defect to ARG at customerservice@allergyresearchgroup.com.
13. Be familiar with the shelf life and/or expiration date for all Products. Inspect inventory regularly for Products past or close to their shelf life and/or expiration date and remove those Products from inventory. Do not sell any Products that are expired or within 90 days of expiration unless otherwise agreed to by ARG and the Reseller. Destroy or dispose of any such Products in accordance with instructions provided by ARG.
14. Cooperate with ARG with respect to any Product tracking systems that may be implemented from time to time.
15. Cooperate with ARG with respect to any Product recall or other consumer safety information dissemination efforts.
16. Promptly respond to customer inquiries and instruct the customer to contact ARG at Customer Service at (800) 545-9960 ext 2 if unable to respond to a customer inquiry.
17. Report to ARG any customer complaint or adverse event regarding the Products of which you become aware and assist ARG in investigating any such complaints or adverse claims.
18. Cooperate with ARG in the investigation and resolution of any quality or customer service issues related to the sale of the Products, including disclosing information regarding Product sources, shipment, and handling.